



Back To The #Future... #People!

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ESSENTIAL WEALTH

ONE
LIFE

Life just got interesting.

OneLife

OneLife Where to start ?

- **Is it about Technology ?**
- **Is it about Stakeholders ?**
- **Is it about Customers ?**
- **Is it about Products ?**
- **Is it about Distribution ?**
- **Is it about Regulatory ?**

OneLife We started with #People!



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What happened in the recent Past within OneLife ?

Q4 2015 :

- It all started with a Survey of our Stakeholders : R U #Digital?

2016 :

- Workshops with ALL employees and selected business partners.
- Agile and inclusive projects : Rebranding, Mobile OneLife OneAPP, Digital Campaigns, etc..

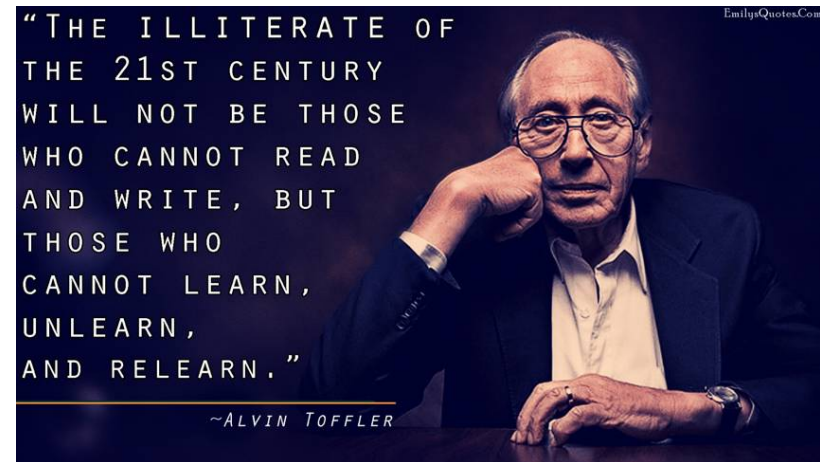
2017:

- Digital Days
- FULL Inclusion Digital Roadmap (ChatBots, digital signature & onboarding, etc...)

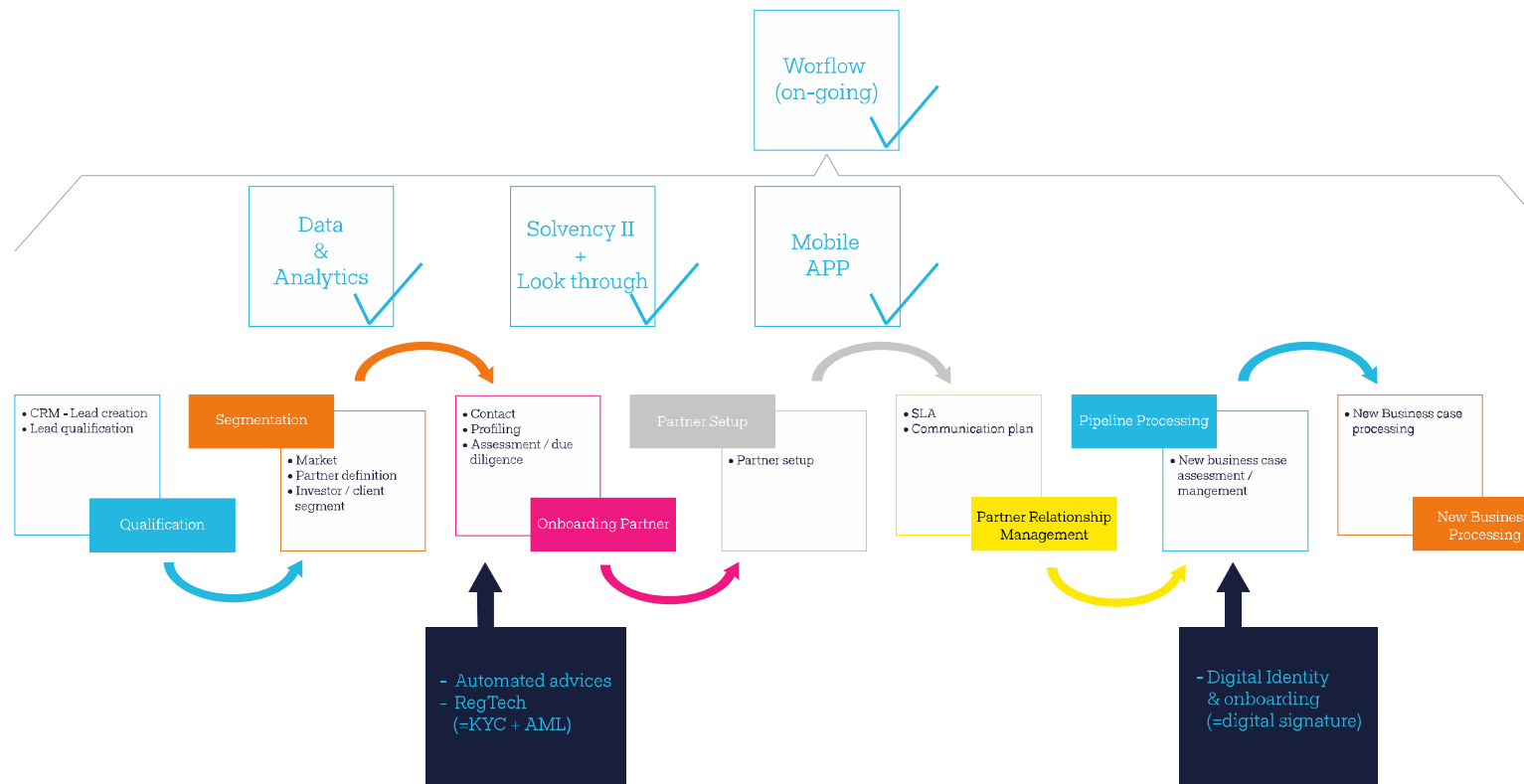
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What happened in the recent Past within OneLife ?

OneLife Academy : E-learning Platform
Awareness, Interest, Buy-in, What's in for me
Mindset, dynamism, bottom-up



OneLife How ? ... Roadmap



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What we do now ... ?

- Aggregators, because our partners in distribution are asking for it
- Automation / RPA / Email automation (bots), because our CS-colleagues want to do more added value tasks and relationship-building with partners and customers
- RegTech, because our Compliance together with an innovative distribution partner wants to automate this process to win time and to serve faster the customers
- ...

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What is the future bringing ... ?

- OneLife OneAPP for clients, because they want 24/7 info
- Digital Signature & Digital Onboarding & Digital Transactions
- Etc.

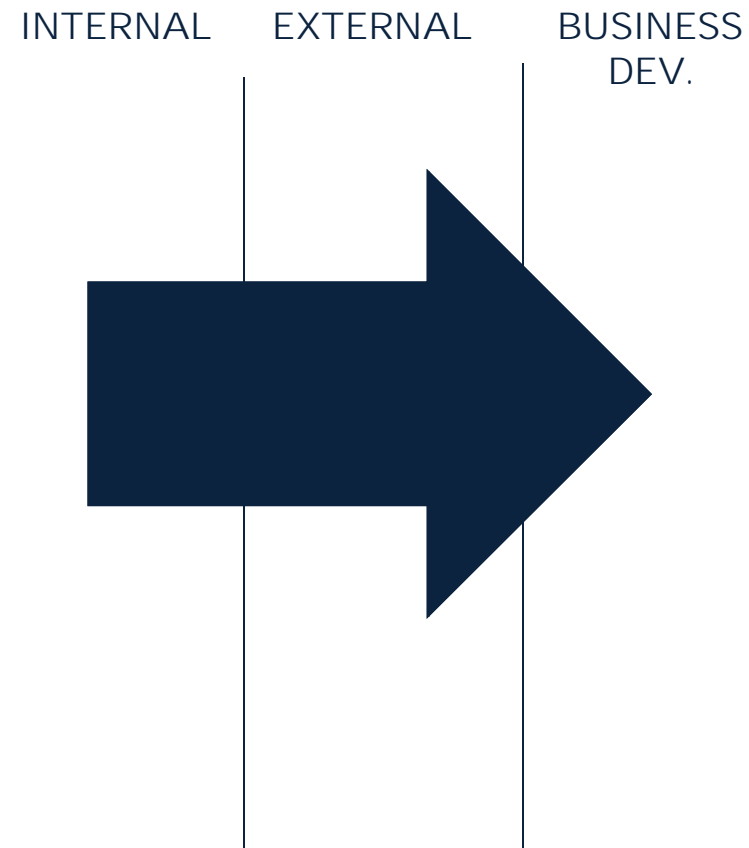
⇒ **Towards a FULL Process Digitalization in 2018**

⇒ **But hybrid model with the human touch**

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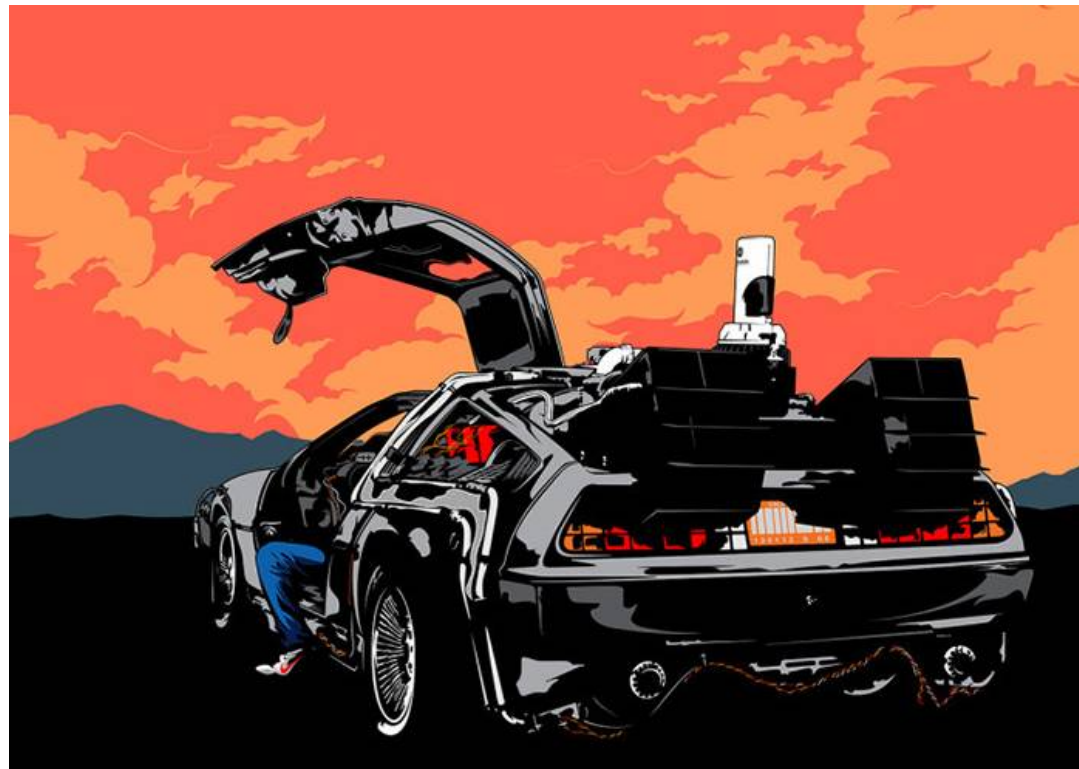
Sharing our vision / strategy with the Financial Community

- 1 **DATA** : gathering/ exploration
- 2 **AWARENESS** : Digital Days
- 3 **TRAINING** : OneLife Academy
- 4 **VISIBILITY / NOTORIETY**
- 5 **NEXT ? New Business Models**



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Where we are going ... we need people!



Any question?

"THE SECRET OF
CHANGE IS TO FOCUS
ALL OF YOUR ENERGY,
NOT ON FIGHTING THE
OLD, BUT ON BUILDING
THE NEW."

— *SOCRATES*



Follow-us!

<https://www.linkedin.com/company/the-onelife-company>

Thank you



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